

## **Parent Guide**

## How do I book meals for my child?

Navigate to <u>www.parentpay.com</u> and log in (or to activate account)

- Select the *Make bookings for...* button with the **III** symbol to book meals for your child ( bookings must be enabled for this child)
- Select Make or View Bookings
- Use *Make bookings for...* to select the meal time e.g. Lunch time and the appropriate period and then select the **Make or view bookings** button
- Make your choices from the menu
- When you are finished your booking summary will be displayed. Select Confirm bookings\*
- Review the order summary details and when ready select **Pay now**
- Complete the secure checkout. You will be given a final opportunity to review your purchases prior to committing your card payment.
- You will receive an onscreen notification when you have completed your payment.

\*If **Payment due** section displays £0.00 no further action is required you will receive an onscreen notification to confirm these bookings.

\*If **Payment due** value is greater than £0.00, you will be directed to the order summary page to complete your payment. If payment is not made within 2 hours your bookings will be cancelled.

Please note: Your school meal balance will reduce as each meal is taken.